

# ROADSIDE ASSISTANCE



## Covered Services:

**Towing Assistance** When your vehicle is disabled due to a mechanical breakdown, it will be towed to the service facility of your choice up to fifty (50) miles or two (2) hours port-to-port.

**Mobile Mechanic Service** Available in lieu of towing if the disablement can be resolved roadside. Coverage applies to service call only and is limited to \$100 per occurrence. The cost of mileage, parts and labor is not included.

**Tire Delivery Assistance** When a replacement tire is needed, the cost of the service call to deliver a replacement tire to the disablement site will be covered up to \$100 per occurrence. Cost of the tire and installation is not included.

**Flat Tire Assistance** Service consists of the removal of the flat tire and its replacement with your spare tire up to \$150 per occurrence.

**Oil, Fluid and Water Delivery Service** An emergency supply of oil, fluid and water will be delivered if your vehicle becomes disabled due to running out of fluids (up to \$100 per occurrence). Cost of oil, fluid or water is not included.

**Fuel Delivery Service** An emergency supply of up to thirty (30) gallons of fuel will be delivered if your vehicle is in immediate need (up to \$100 per occurrence). The cost of fuel is not included.

**Lock-out/Replacement Key Assistance** If your keys are locked inside your vehicle, assistance will be provided to gain entry or in the event there are no keys found, you will be covered up to the maximum benefit amount of \$100 for the total cost of lockout service and a new key.

**Battery Assistance** If battery failure occurs, a jump start will be provided (up to \$150 per occurrence). In the event a battery is needed, a battery delivery service call will be covered up to \$100. The cost of the battery is not included.

**Winching/Extricating Assistance** Assistance in extricating your truck when stuck in a ditch or other inaccessible area (up to \$100 per occurrence).

The listed covered services apply to RoadsideMASTERS.com Commercial Vehicle Emergency Roadside membership program. Up to one service is allowed per week. Towing Assistance is limited to no more than three (3) occurrences per 365 day period. See your sales associate for additional terms and conditions.