

AVAILABLE PLANS

GOLD 3/253 Months or 25,000 Miles

GOLD 6/506 Months or 50,000 Miles

GOLD 12/10012 Months or 100,000 Miles

GOLD-GOLD 24/2002 Years or 200,000 Miles

GOLD-GOLD-GOLD
36/3003 Years or 300,000 Miles

GOLD-GOLD-GOLD-GOLD
48/4004 Years or 400,000 Miles

PLATINUM 6/506 Months or 50,000 Miles

PLATINUM 12/10012 Months or 100,000 Miles

PLATINUM-GOLD*
24/2002 Years or 200,000 Miles

PLATINUM-GOLD-GOLD*
36/3003 Years or 300,000 Miles

PLATINUM-GOLD-GOLD-GOLD*
48/4004 Years or 400,000 Miles

* Injectors and turbochargers covered for 12 months /
100,000 miles only
Unlimited mileage on Class 3-7 (6 mos plans only)

OPTIONAL UPGRADE

TRANSMISSION AND REAR AXLE PARTS COVERAGE

12 Month/100,000 Miles

Transmission and rear end coverage includes progressive damage, internal gears, synchronizer, shaft, bearings & races and outer cases. Upgrade available only on Gold or Platinum Plans of 12 months or longer.

Obtaining services under this agreement

Warranty Administrator

1.877.950.3200

The Network Administrator will give you the name and location of one of 3,000 authorized repair facilities.

EXTENDED WARRANTY

**Arrow now offers
an unprecedented
4-year / 400,000 mile
comprehensive engine
warranty option on our
pre-owned units. This new
warranty program provides
outstanding protection for the
equipment purchaser who
wants to take the worry out
of buying used.**

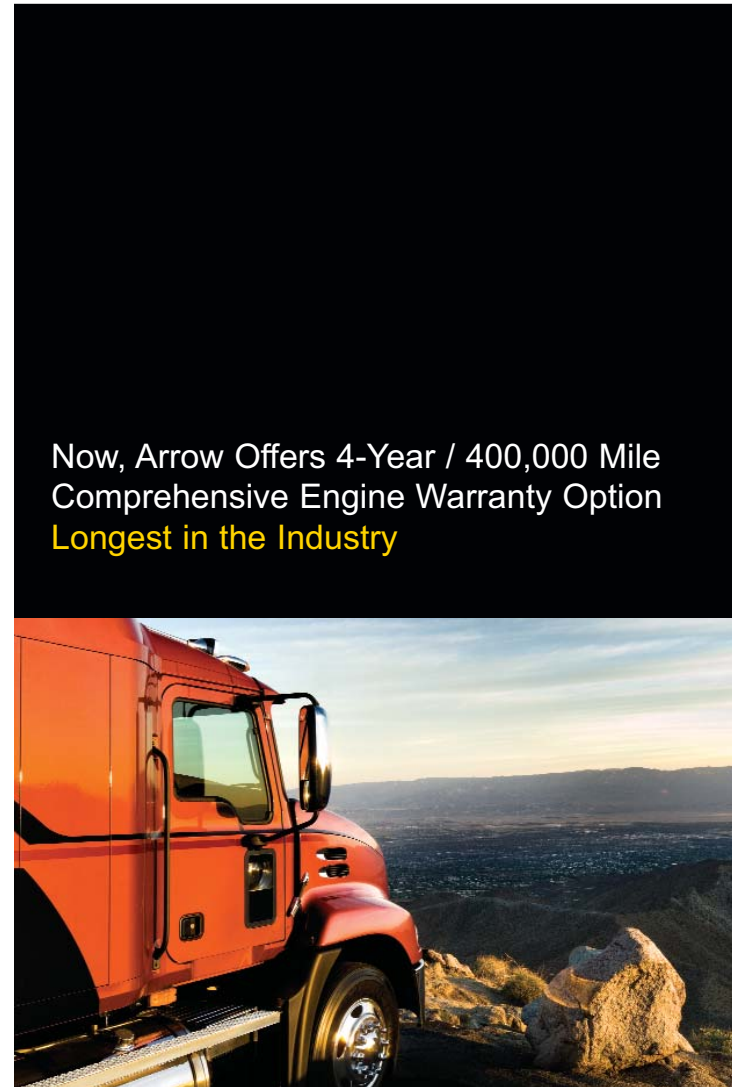
**ARROW
TRUCK SALES**

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All vehicles must meet inspection and certification qualifications. Coverage exclusions are identified in the service contract. Coverage is subject to change without notice. Depending upon coverage options, surcharges may be applied. Automatic Transmissions (Class 3-7) not covered. Air compressors are not included in any NTP Warranty Program. See store for complete coverage details and limitations.

3200 Manchester Trafficway
Kansas City, MO 64129
800-250-2776
www.arrowtruck.com

AR003 (6/09)



Now, Arrow Offers 4-Year / 400,000 Mile
Comprehensive Engine Warranty Option
Longest in the Industry

**ARROW
TRUCK SALES**

New 48/400 Plan

Now, you can protect your investment against failure from wear-out for up to 4 years/400,000 miles. And unlike other used truck warranties in the marketplace, Arrow's 48/400 warranty includes full coverage (not just major components) during the entire 4 year period. This option is longer than many manufacturers' standard new truck engine warranty!

Gold & Platinum Plans

Our comprehensive warranties cover all internally lubricated parts! Includes coverage for failures due to wear-out...and that means that oil consumption and performance complaints are covered!

Your Pre-Purchase Inspection

Our warranty plans start working for you immediately...even before you buy! If our inspection turns up a major problem, we will not issue a protection plan until the problem is corrected to meet warranty standards.

One Deductible

If a problem covered within the terms and the mileage of your protection plan occurs, your liability for mechanical failure is only \$150* per occurrence.

*subject to change

Instant Claim Payment

If you experience a problem or breakdown on the road, your claim can be made 24 hours a day, seven days a week. Arrangements are made and you are informed of what immediate action to take. All paperwork and direct payment are made to the repair facility within hours.

Nationwide Coverage

Should coverage service become necessary, you just make one call: 877-950-3200. Repairs can be made at more than 3,000 recognized repair facilities.

“I thought that the warranty company would say, ‘Not covered.’ To my surprise, NTP said, ‘You’re covered.’ This one instance saved me \$6,322. Thank you for looking out for me and getting me the truck that I needed and the warranty that would back it up!”

Paul Grubbs III, Arrow Customer

following components are covered for failure caused by wearout under the Gold plan:

- All Internally Lubricated Parts
- Cam Followers
- Camshaft & Bearings
- Connecting Rod Caps & Capscrews
- Connecting Rods & Bearings
- Crankshaft & Main Bearings
- Crankshaft Hub
- Cylinder Block Casting
- Cylinder Head Casting(s) & Capscrews
- Cylinder Head Gasket(s)*
- Cylinder Liners
- Exhaust & Intake Manifold(s)
- Flywheel Housing
- Fuel Pump**
- Injector Lines
- Main Bearing Bolts
- Oil Consumption
- Oil Cooler Housing
- Oil Pan, Cooler & Pump
- Performance Complaints
- Pistons, Piston Rings & Pins
- Rocker Arms & Shafts
- Spacer Plate or Spacer Block
- Thermostat Housing
- Timing Gears & Case Cover
- Valves, Valve Push Rods & Lifters
- Valve Springs & Keepers
- Vibration Damper
- Water Manifold & Pump Housing

*Excludes external oil and water leaks

**Excludes electronics, gaskets and seals

Platinum Plan

Includes ALL of the components above, PLUS

- Injectors*
- Turbochargers*

*Injectors and turbochargers are covered first 12 months or 100,000 miles only